

Alexander Holodak

DevOps Director · Cloud Infrastructure · Release Engineering

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SUMMARY

DevOps leader with 10+ years owning developer operations end-to-end: CI/CD pipelines, cloud infrastructure, release engineering, and IT. Four years as DevOps Director at an award-winning game studio (Moss Series) running UE5 BuildGraph, TeamCity, Octopus Deploy, Perforce at scale, and multi-platform publishing across six platforms. Seven years and four promotions at an AWS Partner consultancy, culminating as CTO managing 300+ production servers, a DevOps engineering team, and HIPAA/PCI-compliant environments. Equally effective building and leading teams or owning the entire function hands-on.

EXPERIENCE

DevOps Director · Polyarc, Inc.

July 2022 - June 2026

Award-winning game studio · Seattle, WA · Remote

- **Owned the full DevOps function for a 50-person distributed studio** - build management, release engineering, cloud infrastructure, and IT
- Ran the end-to-end CI/CD pipeline: Unreal Engine 5 BuildGraph, Unreal Game Sync, Unreal Horde, TeamCity, Octopus Deploy, GitHub Actions, and Perforce at scale (P4, P4 Code Review, P4 DAM)
- Managed multi-platform publishing across Steam, Meta Quest, PlayStation, Xbox, Nintendo, Windows Store, and Apple Arcade
- Managed AWS, Azure (including PlayFab), and GCP environments supporting game backend services, authentication, and developer tooling; designed and launched backend infrastructure for Glassbreakers (Ruby on Rails API) with AWS CDK in TypeScript
- Enabled the studio's expansion to a fully distributed US/Canada team by designing remote work infrastructure from the ground up: Entra ID SSO, OpenVPN, Tailscale, SaltStack configuration management, and high-speed source control and NAS access
- Led studio-wide formal rollout of AI productivity tooling (Claude, ChatGPT, GitHub Copilot, JetBrains AI) across engineering and staff
- Drove ongoing cloud cost optimization and SaaS license audits; owned all vendor relationships including ISPs, SaaS providers, and colocation - procurement, contract negotiation, and account management

DGDean · New York, NY June 2015 - July 2022

Full-service technology & DevOps consultancy · AWS Partner · Loeb Enterprises ecosystem · Promoted four times in seven years

Chief Technology Officer (Dec 2021 - Jul 2022)

Senior Vice President, DevOps (May 2019 - Dec 2021)

Vice President, DevOps (Feb 2018 - May 2019)

DevOps Director (Jun 2015 - Feb 2018)

- **Managed 300+ production servers** on AWS and Azure for clients including SingleCare, RxSense, ScriptRelief, Loeb.NYC, Energizer Product Holdings, EverTransit, 3x3 Insights, ACE ComicCon, SingleComm, NKBA, and more
- Led and managed a team of DevOps engineers and developers across client engagements and internal infrastructure operations
- Served as embedded Senior Director of Systems Operations for EverTransit (2018-2020), maintaining a 99.99% uptime SLA across Azure and AWS workloads while modernizing CI/CD
- Maintained HIPAA and PCI-DSS compliant cloud environments across applicable client workloads
- Reduced cloud spend 30% through AWS Savings Plans, Reserved Instances, and systematic SaaS license audits
- Led the AWS Partner relationship; directed a 24x7 offshore NOC before implementing PagerDuty for automated alert management
- Led zero-downtime cloud migrations for established companies; modernized workloads for auto-scaling, fault tolerance, and security best practices

- Core stack: AWS (EC2, ECS, RDS, S3, CloudFront, WAF, ElastiCache, Elasticsearch, CloudWatch, EFS, CloudFormation), Jenkins, TeamCity, Octopus Deploy, Terraform, Datadog, Aurora MySQL, SQL Server

NeuroLeadership Institute · New York, NY

April 2013 - June 2015

Global Digital Manager (May 2014 - Jun 2015) · Production Coordinator, North America (Apr 2013 - Jun 2015)

- Managed global digital infrastructure and technical support across North America and Europe; built and launched the flagship website and product demonstration portal
- Administered Atlassian Confluence / JIRA
- Lead NetSuite CRM global rollouts
- Participated in training programs in applied neuroscience for leadership, communication, and team dynamics

Earlier career

2004 - 2013

- Patent Paralegal Assistant at Perkins Coie LLP (Seattle); IT and systems administration roles across legal, retail, non-profit, and public-sector environments, including founding and running an independent computer repair business

TECHNICAL SKILLS

Cloud & Infrastructure: AWS (EC2, ECS, RDS, S3, CloudFront, WAF, VPC, Route 53, Secrets Manager, CloudFormation, CDK/TypeScript), Terraform, Microsoft Azure, Entra ID, Intune, Google Cloud Platform, pfSense, UniFi, OpenVPN, Tailscale, Proxmox/XCP-ng

DevOps & CI/CD: TeamCity, Octopus Deploy, GitHub Actions, Jenkins, Atlassian Bamboo, Docker, AWS ECS/Fargate, SaltStack, Python, Bash

Game Dev / Build Systems: Unreal Engine 5, BuildGraph, Unreal Game Sync, Unreal Horde, Perforce (P4, Swarm, P4 DAM), PlayFab, Steam, Meta Quest, PlayStation, Xbox, Nintendo, Apple Vision Pro

Monitoring & Operations: Datadog, AWS CloudWatch, PagerDuty, Atlassian StatusPage, Slack bot integrations

Databases: PostgreSQL, Aurora MySQL, SQL Server, Redis (ElastiCache), Elasticsearch

AI Tooling: Claude, ChatGPT, GitHub Copilot, JetBrains AI - evaluation, procurement, and studio-wide rollout

Compliance: Experience working with HIPAA, PCI-DSS, SOC 2, AWS security best practice standards

CERTIFICATIONS

AWS Certified Solutions Architect - Associate (2019) · AWS Certified Cloud Practitioner (2019)

EDUCATION

B.A., Political Science, Minor in Sociology - Rutgers University, New Brunswick, NJ